



Hello!

We are pleased to provide you with the quarterly newsletter for **The Environmental Awareness Course Hub (TEACH)**, which trains the Department of the Air Force's airmen, guardian, civilian, and support workforce to accomplish the mission in an environmentally conscious way.

A very useful tool for Training Managers called "Impersonate" is highlighted in this Newsletter, and answers to frequently asked questions are provided.

System Usage

As of 30 June 2026

Statistic	Apr-Jun	Currently Published	Since Launch (1 DEC 2017)
Total Courses Completed*	11,933	N/A	376,709
Total Users Completing a Course*	4,908	N/A	76,103
AFIT Courses Published/Updated	0	53	57
Installation Courses Published	5	182	361
* Total Courses Completed and Total Users Completing a Course do not reconcile with prior newsletters because counts are no longer adjusted for deleted records.			

Planned Outages

The system shuts down monthly for approximately 30 minutes to 2 hours to apply software patches. Maintenance shutdown is typically scheduled every **3rd Wednesday of the month from 9pm - 10pm ET**. Upcoming shutdowns are tentatively scheduled for **15 July** and **19 Aug 2026**.

Popular Courses

The following is a list of the 5 most popular courses for Q2 of 2026.

Course	Provider	Apr-Jun	Completions Since Launch
Environmental Management System (EMS) General Awareness Training	AFIT	1,049	27,674
Hazardous Waste Management - Awareness	AFIT	871	16,313
Spill Management	AFIT	647	15,551
Hazardous Materials Management - Awareness	AFIT	490	12,179
Solid Waste Recycling - Awareness	AFIT	402	10,191

New and Updated AFIT Courses in Q2 of 2026

New Courses:

- None

Updated Courses:

- None

Access TEACH at: <https://usaf.learningbuilder.com/account/login>

HIGHLIGHTED TOPIC

What is the 'Impersonate' feature used for?

The impersonate feature is a tool for TEACH Training Managers to manage and better assist Learners, without needing to wait for the TEACH Team or other support channels. Training Managers using this feature can “see what the Learner is seeing” which helps with problem solving in the platform, or they can check their accounts and make needed changes for them. Here are the steps for using this tool:

- 1) Log in to your TEACH account and click Admin then Member to search for the Learner you want to impersonate. Enter the Learner's User ID, Member Name, or Email, then click “Filter”.
- 2) Once you have located the Learner in the search results, click on the ellipses at the end of their row and select “Impersonate”. This will take you to the Learner's account home page. Notice the banner at the top of the page indicating you are in Impersonation.



- 3) From here, you can access the Learner's ITP, modify their account, and take other actions on their behalf.
- 4) When you are done, click the “End Impersonation” button on the right side of the banner at the top of the page.
- 5) In the Workflow Log, the action(s) will be logged as performed by you while Impersonating the Learner.

Frequently Asked Questions:

Q: I failed the quiz. How do I ‘reset’ my course to take the quiz again?

A: TEACH allows two attempts to pass a course assessment. If you fail twice, the course becomes locked and can't be reset. To take the course assessment again you need to re-add the course to your transcript. This will allow you two more opportunities to pass the assessment. *TIP: Highlight the course number and copy it so when you click “+Search for Course” you can paste it in Course Number for a quick, accurate search.*

Q: I created two TEACH profiles – how can I combine them?

A: If you have courses on both profiles, you will need to contact TEACH support. If you only have courses on one profile, just make sure you continue to use that profile. Because the courses follow you from position to position, we encourage users to use an email address they will maintain throughout their career.

Contact the TEACH Team

We want to hear from you! If you would like us to include anything in the next newsletter or have any TEACH questions, please contact the TEACH Program Managers:

Mr. George Bauml (george.bauml.1@us.af.mil)

Ms. Sammie Edwards (sammie.edwards.1@us.af.mil)

Ms. Soine Fisher (soine.fisher.ctr@us.af.mil)